



Wave2, LLC - Wave2 Locator Product Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5*)

Name of Product/Version: Wave2 Locator

Report Date: April 3, 2024

Product Description: Branch and ATM locator Web Application

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Notes:

This Accessibility Conformance Report was authored by Wave2, LLC after performing a manual tool-assisted accessibility audit of the main Wave2 Locator demonstration locator application against the Web Content Accessibility Guidelines for WCAG 2.0, WCAG 2.1, and WCAG 2.2 - Level A and Level AA.

Evaluation Methods:

The following applications were used as part of the audit to identify, evaluate and resolve potential accessibility issues: desktop browsers including Google Chrome, Mozilla Firefox, Microsoft Edge, Safari, assistive technologies including JAWS, VoiceOver, accessibility testing tools including: WAVE Evaluation Tool, BrowserStack, WebAIM Contrast Checker. In addition, multiple third-party evaluation teams from a variety of community banks and credit unions and their accessibility consulting partners have evaluated the Wave2 Locator using human testing and evaluation software tools and have provided their independent reports and recommendations as part of the ongoing process aimed at optimizing our accessibility and WCAG compliance.

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standards: Web Content Accessibility Guidelines - WCAG 2.0 Level A, WCAG 2.0 Level AA, WCAG 2.1 Level A, WCAG 2.1 Level AA, WCAG 2.2 Level A, and WCAG 2.2 Level AA.

Note: Level AAA conformance is not implied, nor included in this report.

**“Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry.*

Terminology

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0, WCAG 2.1, and WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.0, WCAG 2.1, and WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for certain visual mapping content that is intended to create certain sensory experiences.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The web application contains no audio-only or video-only content.
1.2.2 Captions (Prerecorded)	Not Applicable	The web application does not contain synchronized media with prerecorded audio content.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	The web application does not contain any synchronized media which would require an alternative for time-based media or audio description.
1.3.1 Info and Relationships	Supports	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.
1.3.2 Meaningful Sequence	Supports	When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.
1.4.1 Use of Color	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control	Not Applicable	The web application does not contain any audio.
2.1.1 Keyboard	Supports	All material functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes.
2.1.2 No Keyboard Trap	Supports	If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.
2.1.3 Keyboard	Supported	All functionality of the web application content is operable through a keyboard interface without requiring specific timings for individual keystrokes.
2.1.4 Character Key Shortcuts	Not Applicable	The web application does not include any character key shortcuts.
2.2.1 Timing Adjustable	Not Applicable	The web application does not impose any time limits for content or user interaction.
2.2.2 Pause, Stop, Hide	Supports	The web application contains no blinking information. For moving and/or scrolling information the movement or scrolling is both user-initiated and is part of an activity where it is essential. For any auto-updating information the auto-updating is part of a user-initiated activity which is essential.
2.3.1 Three Flashes or Below Threshold	Supports	The web application does not contain any flashing content or information.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks	Supports	The web application is a single page user interface, does not include any repeating blocks of information, and does also contain skip links, navigation regions, and headings to allow users to bypass content blocks.
2.4.2 Page Titled	Supports	The web application and its sections have titles that describe topics and purposes.
2.4.3 Focus Order	Supports	The web application can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context)	Supports	The web application has meaningful link phrases.
2.5.1 Pointer Gestures	Supports	The web application does not use any multipoint or path-based gestures.
2.5.2 Pointer Cancellation	Supports	For functionality that can be operated using a single pointer, the down-event of the pointer is not used to execute any part of the function.
2.5.3 Label in Name	Supports	For user interface components with labels that include text or images of text, the name contains the text that is presented visually.
2.5.4 Motion Actuation	Not Applicable	The web application does not include any device or user motion based functionality.
3.1.1 Language of Page	Supports	The human language of the web application content is correctly identified.
3.2.1 On Focus	Supports	The web application does not cause a change of context on focus.
3.2.2 On Input	Supports	Changing the setting of any user interface component does not ever cause a change of context.
3.2.6 Consistent Help	Not Applicable	The web application does not contain any of the specified help mechanisms.
3.3.1 Error Identification	Supports	If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions	Supports	Labels or instructions are provided when content requires user input.

Criteria	Conformance Level	Remarks and Explanations
3.3.7 Redundant Entry	Supports	The web application supports the redundant information entry requirements.
4.1.1 Parsing	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value	Supports	The web application provides the correct name, role, state, and other important accessibility information.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	The web application does not contain synchronized media with live audio content.
1.2.5 Audio Description (Prerecorded)	Not Applicable	The web application does not contain any synchronized media which would require an audio description.
1.3.4 Orientation	Supports	The web application content does not restrict its view and operation to a single display orientation, such as portrait or landscape.
1.3.5 Identify Input Purpose	Supports	The purpose of each input field collecting information about the user can be programmatically determined under all circumstances.
1.4.3 Contrast (Minimum)	Supports	The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except in limited cases when text or images are part of a picture that contains significant other visual content, or in the case of certain logo or brand name images of individual networks or financial institutions.
1.4.4 Resize text	Supports	Resizing text without assistive technology by up to 200 percent will not result in loss of content or functionality in the web application.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text	Supports	The web application uses text to convey information rather than images of text except in cases of Logotypes.
1.4.10 Reflow	Supports	The web application presents content without loss of information or functionality, and without requiring scrolling in two dimensions, except in the case of the interactive map content, which utilizes horizontal and vertical content scrolling inherently.
1.4.11 Non-text Contrast	Supports	All visual presentations in the web application have a contrast ratio of at least 3:1 against adjacent color(s). Note that this is partially under the control of each individual financial institution.
1.4.12 Text Spacing	Supports	No loss of content or functionality occurs by changing line height, paragraph spacing, letter spacing, or word spacing.
1.4.13 Content on Hover or Focus	Supports	Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, said content is dismissible, hoverable, and persistent.
2.4.5 Multiple Ways	Supports	The web application has multiple ways of locating screens and functionality in the application.
2.4.6 Headings and Labels	Supports	Headings and labels are descriptive throughout the web application.
2.4.7 Focus Visible	Supports	The web application has a visible indication of focus throughout all user interface elements.
2.4.11 Focus Not Obscured	Supports	Keyboard focused user interface components are never hidden by any other content.
2.5.7 Dragging Movements	Not Applicable	While it is true that all functionality that uses a dragging movement for operation can be achieved by a single pointer without dragging, an alternate to drag behavior in the interactive map is required only for multi-point or “path-based” gestures. 2.5.7 does not apply to the case of dragging the web application map interface because it is neither multi-point nor path-based and works well with simple straight-line motions.

Criteria	Conformance Level	Remarks and Explanations
2.5.8 Target Size (Minimum)	Supports	The application satisfies the requirements for size of the target for pointer inputs.
3.1.2 Language of Parts	Supports	Human language for the entire web application is indicated, and no change of language is possible.
3.2.3 Consistent Navigation	Supports	The web application has a consistent navigation mechanism.
3.2.4 Consistent Identification	Supports	Web application components are consistently identified.
3.3.3 Error Suggestion	Supports	The web application does not contain any components expecting user input that have suggestions for corrections.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The web application does not contain pages that cause legal commitments or financial transactions to occur.
3.3.8 Accessible Authentication (Minimum)	Not Applicable	The web application does not require any kind of end-user authentication process.
4.1.3 Status Messages	Supports	All status messages in the web application can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

Legal Disclaimer

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